

Hagedorn-NC GmbH has decided to align its actions to the requirements and wishes of its customers.

To reach the greatest possible customer satisfaction, we want to

- listen to our customers,
- individually comprehend, understand and respond to our customers wishes and demands,
- offer our customers added value by way of high quality goods and services,
- cooperate with our customers in a pleasant and effective manner,
- measure our customer services and publish the results
- continuously endeavor to improve our customer services.

All these measures serve our goal to ensure full satisfaction of the customer and to become their preferred supplier.

Hagedorn-NC GmbH Management

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